SOUTHEASTERN INFORMS 2011 ANNUAL MEETING

Wednesday, October 5 Thursday, October 6 and Friday, October 7

THE PROGRAM CHRONOLOGICALLY

Wednesday, October 5

3:00PM

REGISTRATION

3:00PM to 6:00 PM Mezzanine West

Thursday, October 6

7:30AM

REGISTRATION

7:30AM to 1:00 PM Mezzanine West

CONTINENTAL BREAKFAST

7:30AM to 7:45 AM

Mezzanine West

PLACEMENT

7:30AM to 1:00 PM Mezzanine West

8:00AM

[EP1] WORKSHOP: CONNECTING THEORY TO PRACTICE: USING A COMPREHENSIVE HANDS-ON PROJECT TO PULL IT ALL TOGETHER IN AN INFORMATION SYSTEMS COURSE

8:00AM to 9:30 AM Arcadian 3 4 Coordinator Paul L. Ewell, Virginia Wesleyan College

[FI1] BANKING AND FINANCE

8:00AM to 9:30 AM Atlantic View II Chairperson

Victor Bahhouth, University of North Carolina at Pembroke

Vietnam's Banking System: Current Status and Prospects for the Future Anh T. Pham, University of North Carolina - Pembroke Ramin Cooper Maysami, University of North Carolina at Pembroke Mortgage Backed Security Issuance and Evolution of the Financial Crisis of 2008 to 2009

> Terrill R. Keasler, Appalachian State University

Discussants Robert J. Angell, North Carolina A&T State University Allen Shin, Frostburg State University

[PC1] GRADUATE STUDENT PAPER COMPETITION

8:00AM to 9:30 AM

West A

Chairperson Steven D. Lang, Randolph-Macon College

The Last 20 Years of Journal of Business Logistics: A Guidepost for Continuing Contributions in Logistics Research *Amit Arora, Georgia Southern University Joseph Weatherford, Georgia Southern University* Nokia on Burning Stage a Change Initiative for Nokia to Survive *Mehdi Zadeh, East Carolina University* **Discussants**

Diane J. Prince, Clayton State University Pamela S. Galluch, Roanoke College

[MK1] MARKETING: TARGETING THE CONSUMER

8:00AM to 9:30 AM

Arcadian 1.2

Chairperson Allen E. Smith. Francis Marion University

An Examination of Central and Peripheral Antecedents of Brand Personality in Advertising: Research Propositions Russell Reams, Kennesaw State University Jeananne Nicholls, Slipperv Rock University Kurt Schimmel, Slippery Rock University Successful Innovation in Organizations: The Effects of Transformational Leadership, Product Innovativeness, and Market Receptivity

> Nicholas W. Twigg, Coastal Carolina University Michael Latta, Coastal Carolina University Janice A. Black, Coastal Carolina University

Discussants

Nicholas W. Twigg, Coastal Carolina University Lydia Gan, University of North Carolina - Pembroke

[PS1] ETHICS IN BUSINESS AND EDUCATION

8:00AM to 9:30 AM

State University

State University

West B

Chairperson Cheryl Aasheim, Georgia Southern University

Sustainability and Corporate Social Responsibility in Business Schools Robert T. Barrett, South Carolina State University David J. Jamison, South Carolina

Marion R. Sillah, South Carolina

Online Travel Companies and Hotel Occupancy Taxes: Merely Syntax or a **Ouestion of Ethics?** Michael D. Collins, Coastal Carolina University

Promoting Ethical Practices and Establishing a Strong Ethical Culture in **Business Organizations**

Faramarz Parsa, State University of West Georgia Igor Tomic, St. John's University John P. Angelidis, St. John's University Nabil A. Ibrahim, Augusta State University

Discussants

Ajay K. Aggarwal, Millsaps College Kenneth D. Machande, University of Mary Washington Valerie T. McCoy, Central Michigan University

[QT1] QUANTITATIVE THEORY AND APPLICATION

8:00AM to 9:30 AM

West C

Chairperson Larry A. Lynch, Roanoke College

Probabilities Frequently Confused Business Students in Introductory Statistics Courses Qidong Cao, Winthrop University Thomas E. Griffin, Nova Southeastern University A Review of Iranian Aviation Industry: Victim of Sanctions or Creation of Mismanagement? Ali Dadpay, Clayton State University Discussants Shabnam Mousavi, Georgia State University Charles B. Pfitzner, Randolph-Macon College

9:30AM

COFFEE

9:30AM to 10:00 AM Mezzanine West

Sponsored by Appalachian State University Dr. Lorin Baumhover Provost and Executive Vice Chancellor Office of Academic Affairs Boone, North Carolina

[EP2] WORKSHOP: CURRENT TRENDS IN STRATEGIC MANAGEMENT CASE WRITING Arcadian 1.2

9:45AM to 11:15 AM

Coordinators Sharynn M. Tomlin, Angelo State University Fred R. David. Francis Marion University

9:45AM

[AC1] PANEL: PATHWAYS **COMMISSION AND THE** FUTURE OF ACCOUNTING **EDUCATION** 9:45AM to 11:15 AM

West A

Moderator Mohammad Abdolmohammadi. Bentlev Universitv

The American Accounting Association (AAA) and the American Institute of Certified Public Accountants (AICPA) have recently established a commission called The Commission on Accounting Higher Education (the Pathways Commission). The Commission considers the alternative paths to educate accounting students for entry into the accounting profession.

The panel will discuss issues that are related to the Pathways Commission, such as curricular issues to faculty shortage for specialized areas, such as ethics education

Panelists

Bruce K. Behn, University of Tennessee - Knoxville Douglas E. Ziegenfuss, Old Dominion University

[EP3] WORKSHOP: IMPROVING ACADEMIC **ADVISING THROUGH THE APPLICATION OF** MANAGEMENT PRINCIPLES

9:45AM to 11:15 AM

Arcadian 3 4

Coordinator Jeffrey L. McClellan, Frostburg State University

Leader

Gloria J. Harrell-Cook, Frostburg State University

[EP4] WORKSHOP: THE **IPADIZATION OF THE** CLASSROOM

9:45AM to 11:15 AM Atlantic Parlor Coordinators

Ramin Cooper Maysami. University of North Carolina at Pembroke William Wendt, University of North Carolina - Pembroke

[UR1] FACULTY SPONSORED UNDERGRADUATE RESEARCH

9:45AM to 11:15 AM Waters Edge Chairperson Michelle B. Hagadorn, Roanoke College

Going Green: An Analysis of the Factors That Motivate Firms to Adopt Environmentally Friendly Practices *Emma R. Currin, Coastal Carolina University Darla J. Domke-Damonte, Coastal Carolina University* Advertising Appeals on a Global Cultural Spectrum

John Edward Hudson, Jr., Savannah State University Anshu Saxena Arora, Savannah State University Polysemy in Advertising: A Study of the Effects of Advertising Messages on Decision Making William Chasteen, Savannah State University Anshu Saxena Arora, Savannah State University The S.H.A.R.P. Conceptual Framework for Young Adults --- What is Cool? Carl Sharperson III, Savannah

State University Anshu Saxena Arora, Savannah State University

Discussants

Pamela S. Galluch, Roanoke College Sharon C. Gibbs, Roanoke College Gregory Shaff, Roanoke College Larry A. Lynch, Roanoke College

[IT1] HUMAN CAPITAL, CURRICULUM AND CHANGE

9:45AM to 11:15 AM West B Chairperson Kevin Lee Elder, Georgia Southern University

IT Program Curriculum Recommendations Based on a Survey on Knowledge and Skill Requirements for Entry-Level Workers Chervl Aasheim, Georgia Southern University Lixin Li, Georgia Southern University Jordan L. Shropshire, Georgia Southern University Chris Kadlec. Georgia Southern University The Six Dimensions of Socio-technical Change Approaches to Information Systems Development Angela M. Mattia, Jacksonville University Internet, Disintermediation and Human Capital: Present and Future Candidates Belinda P. Shipps, North Carolina A&T State University Robert L. Howard, North Carolina A&T State University Discussants Dale L. Lunsford, University of Southern Mississippi Ravi S. Narayanaswamy, University of

South Carolina Aiken Kevin Lee Elder, Georgia Southern University

[MK2] MARKETING AND LOGISTICS: VARIOUS TOPICS

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9:45AM to 11:15 AM Arcadian 6
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Chairperson Elisabeth Gilster Velazquez, Roanoke College

The Development of a Realistic and Practical Training Environment in a Distribution and Logistics Program Sam Y. Khoury, East Carolina University Marketing Spending's Impact on Firm Risk in the Context of Initial Public Offerings Monica Fina, Coastal

Monica Fine, Coastal Carolina University

A Service Opportunity for Your Consideration: School Principals and Their Growing Marketing Responsibilities

> Mark A. Mitchell, Coastal Carolina University Linda Anast-May, Coastal Carolina University

Discussants

Paul R. Martin. Coastal Carolina University Michael D. Collins. Coastal Carolina University Janice A. Black. Coastal Carolina University

11:15AM

COFFEE

11:15AM to 11:45 AM Mezzanine West

Sponsored by North Carolina State University Dr. Ira Weiss Dean, Poole College of Management Raleigh, North Carolina

11:30AM

[PO1] GREEN VEHICLE ROUTING AND DYNAMIC PROGRAMMING

9:45AM to 11:15 AM Atlantic View II Chairperson Juan R. Jaramillo, Albany

State University

The Green Vehicle Routing Problem Juan R. Jaramillo, Albany State University G. Naadi Naadimuthu, Fairleigh Dickinson University

[SR1] PANEL: WHAT ARE THE CURRENT TRENDS IN SPORT AND RECREATION **EDUCATION**

9:45AM to 11:15 AM

West C

Moderator Richard J. Mills, Jr., Robert Morris University

[SP1] PANEL: COLLEGE STUDENTS TODAY: WHO ARE THEY AND HOW CAN WE CONNECT WITH THEM IN THE CLASSROOM?

11:30AM to 1:00 PM

West C

Moderator Sharon C. Gibbs, Roanoke College **Panelists**

Larry A. Lynch, Roanoke College Jan H. Lynch, Roanoke College Gregory Shaff, Roanoke College

[AC2] WORKSHOP: **NESBA'S ETHICS EDUCATION MODEL RULE:** TEACH ETHICS IN **BUSINESS AND ACCOUNTING PROGRAMS** 11:30AM to 1:00 PM

West A

Coordinator Mohammad Abdolmohammadi, Bentley University

The National Association of State Boards of Accountancy (NASBA) issued a model curriculum in 2009 for the CPA candidates.

NASBA proposes that CPA candidates complete a curriculum that includes a standard three semester-credit-hour (3SCH) course on ethics, or integrate ethics into all accounting courses to equal 3SCH.

[EP5] WORKSHOP: BUILDING STUDENT LEADERS THROUGH APPLIED PROJECTS

11:30AM to 1:00 PM Arcadian 1 2 Coordinators

Michael L. Monahan, Frostburg State University Amit J. Shah, Frostburg State University

Leader

Thomas D. Sigerstad, Frostburg State University

[EP6] ONLINE EDUCATION

11:30AM to 1:00 PM Arcadian 3 4 Chairperson Chuck Leska, Randolph-Macon College

An Ethnographic Study for Investigating the Existence and Behavior of Virtual Learning Communities Nazim U. Ahmed, Ball State University Sushil Kumar Sharma, Ball State University Reima Soumi, Turku School of Economics & Business Adm. Rui Chen, Ball State University Toss the Text

Rick Weible, Marshall University Discussants

Paul L. Ewell, Virginia Wesleyan College Anshu Saxena Arora, Savannah State University

[FI2] POTPOURRI

11:30AM to 1:00 PM Atlantic Parlor Chairperson Charles B. Pfitzner, Randolph-Macon College Examining the Features of Resilient Firms Victor Bahhouth, University of North Carolina at Pembroke Ramin Cooper Maysami, University of North Carolina at Pembroke Xinyan Shi, North Carolina University The Determinants of Age at First Marriage

Charles B. Pfitzner, Randolph-Macon College Tian Xu, Randolph-Macon College **Discussants** Terrill R. Keasler, Appalachian State University Nikki McIntyre Finlay, Clayton State University

[IT2] IT SECURITY

11:30AM to 1:00 PM

West B

Chairperson Michael R. Collins, Guilford Technical Community College

Implementing a Prototype for Modeling Access Rights over Time Using the Crud Security Cube -- A Proof-Of-Case Scenario Michael R. Collins, Guilford Technical Community College Dale L. Lunsford, University of Southern Mississippi Security vs. Usability Kevin Lee Elder, Georgia Southern University Garv Felax David Bouvin, Embry-Riddle Aeronautical University CRM Security: Risk-Driven Simulation Process Manal A. Mastouri, University of Jandouba Bel G. Raggad, Pace University Discussants Allen E. Smith. Francis Marion University Belinda P. Shipps, North Carolina A&T State University

Joseph S. Russell, Coastal Carolina University

[MG1] APPLICATION SOFTWARE AND TECHNOLOGY USAGE

11:30AM to 1:00 PM Arcadian 6

Chairperson Richard E. Crandall, Appalachian State University

Software Support of the Blended Creativity Process Angela M. Mattia, Jacksonville University Punishment: The New Approach to Setting Healthcare Insurance Premiums to Reflect the Individual's Lifestyle Behaviors?

> R. Eugene Hughes, East Carolina University

Discussants

John E. Spillan, University of North Carolina - Pembroke Thomas W. Garsombke, Clayton State University

[MG2] LEADERSHIP ATTRIBUTES

11:30AM to 1:00 PM Waters Edge Chairperson C. Michael Smith, Roanoke College

Emotional Intelligence and Positive Organizational Leadership Jeffrey L. McClellan, Frostburg State University Garv DiClementi, Frostburg State University Leadership Styles and Organizational Commitment Types I. Edward Jernigan III, University of North Carolina - Charlotte Joyce M. Beggs, University of North Carolina - Charlotte Leaders' Skill of Innovation and Relationship to Preferences for Handling Ambiguity and Uncertainty Janice A. Black, Coastal Carolina University Michael Latta, Coastal Carolina University Nicholas W. Twigg, Coastal Carolina University

Discussants

Elisabeth Gilster Velazquez Roanoke College Shabnam Mousavi, Georgia State University Michael H. Deis, Clayton State University

[PS2] GLOBALIZATION, WOMEN, AND CONSUMERS

11:30AM to 1:00 PM Atlantic View II Chairperson Chris Kadlec, Georgia

Southern University

A Socio-Political Profile of Environmentally Concerned Consumers: Preliminary Findings Jeananne Nicholls, Slippery Rock University Kurt Schimmel, Slippery Rock University Russell Reams, Kennesaw State University Katie M. Hetherington, Robert Morris University Legislative Effects on Economic Opportunities for Women: Title Ix's Impact on the Corporate Board Room in the United States Kenneth D. Machande, University of Mary Washington Larry W. Penwell, University of Mary Washington Globalization Strategies and Techniques for Respecting Diversity and Cultural Differences Valerie T. McCoy, Central Michigan University Discussants Robert T. Barrett, South Carolina State University Michael D. Collins, Coastal Carolina University Nabil A. Ibrahim, Augusta

State University

2:00PM

[MT1] MEETING: SE DSI COUNCIL MEETING

2:00PM to 3:30 PM West A

Chairperson

Quinton J. Nottingham, Virginia Polytechnic Institute and State University

5:00PM

[MT3] MEETING: SE INFORMS BUSINESS MEETING

5:00PM to 6:00 PM

 $West \ A$

Chairperson Ali A. Nazemi, Roanoke College

3:30PM

[MT2] MEETING: SE INFORMS OFFICERS MEETING

3:30PM to 5:00 PM West A

Chairperson Ali A. Nazemi, Roanoke College

6:00PM

PRESIDENT'S RECEPTION

6:00PM to 7:30 PM Beachcomber's

Sponsored by Roanoke College Dr. Christina McCart Chair, Department of Business Administration and Economics Salem, Virginia

Co-sponsored by Clayton State University Dr. Alphonso Ogbuehi Dean, College of Business Morrow, Georgia

Friday, October 7

7:30AM

REGISTRATION

7:30AM to 11:30 AM Mezzanine West

CONTINENTAL

BREAKFAST

7:30AM to 7:45 AM Mezzanine West

PLACEMENT

7:30AM to 11:30 AM Mezzanine West

8:00AM

[AC3] ACCOUNTING PRACTICE -CONTEMPORARY ISSUES

8:00AM to 9:30 AM West A Chairperson

Greg S. Kordecki, Clayton State University

Public Sector Pension Plans and Discount Rates: The Valuation Debate GASB Standards: The Valuation Debate *Linda R. Henderson, Coastal Carolina University John W. Mortimer, Coastal Carolina University Olga V. Aguilar, Coastal Carolina University* Who Manages Cash Flow? *Richard E. Crandall, Appalachian State University* Oliver J. Julien, Appalachian State University Distortions for Construction Contractors: Implications of Revised Revenue Recognition Standards Greg S. Kordecki, Clayton

State University Maria L. Bullen, Clayton State University

Discussants

Richard E. Crandall, Appalachian State University Adel M. Novin, Clayton State University John L. Stancil, Florida Southern College

[EP7] EDUCATIONAL PRACTICE IN ACCOUNTING, FINANCE AND STRATEGY

8:00AM to 9:30 AM

West B

Chairperson William B. Pollard, Appalachian State University

Using Real-Time Translation Rates for Transactions in Principles of Accounting William B. Pollard, Appalachian State University Does Teaching Heuristics Enhance Financial Choice? Shabnam Mousavi, Georgia State University Reza Kheirandish, Clavton State University Melding Leader Development and Team Training Into the Undergraduate Strategy Course Janice A. Black. Coastal Carolina University Darla J. Domke-Damonte. Coastal Carolina University

J. Kay Keels, Coastal Carolina University

Discussants

Nazim U. Ahmed, Ball State University Rick Weible, Marshall University Russell Reams, Kennesaw State University

[EP8] ASSESSMENT 8:00AM to 9:30 AM

West C

Chairperson Jean H. French, Coastal Carolina University

Employer Evaluation of Intern Performance for Student Learning Outcome Assessment

Khushwant K. Pittenger, Ashland University Raymond A. Jacobs, Ashland University Richard T. Symons, Ashland University Thomas J. Budd III, Ashland University Assessment Strategies: Coordinating Assessment for Multiple Accrediting Bodies

Jean H. French, Coastal Carolina University Assessment: The Final Frontier Jerry Westfall, Liberty University **Discussants** Edward D. Showalter, Randolph-Macon College Pamela S. Galluch, Roanoke College Michael D. Collins, Coastal Carolina University

[FI3] TEACHING FINANCE AND ECONOMICS

8:00AM to 9:30 AM Atlantic Parlor Chairperson Nikki McIntyre Finlay, Clayton

State University

The M Finance Textbook: New Trend or Passing Fad? Michael D. Evans, Winthrop University Using Innovation and Creativity When Teaching Principles of Economics Courses

Nikki McIntyre Finlay, Clayton State University Michael H. Deis, Clayton State University So We Have a Trading Room - Moving Beyond the Wow! Michael D. Evans, Winthrop University Charles E. Alvis, Winthrop University Discussants Charles B. Pfitzner, Randolph-Macon College Michael D. Evans, Winthrop University

Michael H. Deis, Clayton State University

[IT3] SOCIAL NETWORKING, PRIVACY, AND MESSAGING

8:00AM to 9:30 AM Arcadian 3 4 Chairperson

Leanne C. McGrath, University of South Carolina - Aiken

Biometrics in Networking: Balancing Implementation with the Right to Privacy Kevin Lee Elder, Georgia Southern University Privacy Controls in Online Social Networking Sites Ravi S. Narayanaswamy, University of South Carolina Aiken Leanne C. McGrath, University of South Carolina - Aiken

XML-based Messaging Systems in Financial Technology

> John W. Stamey, Jr., Coastal Carolina University Carl Branstan Rudolph, Coastal Carolina University

Discussants

Bel G. Raggad, Pace University Chris Kadlec, Georgia Southern University Robert L. Howard, North Carolina A&T State University

[MG3] INTERNATIONAL AND GLOBAL ISSUES, CONSIDERATIONS, AND BUSINESS STRATEGY

8:00AM to 9:30 AM Arcadian 6 Chairperson Diane J. Prince, Clayton State University

Exploring Students' View of the Sales Profession in Lebanon John E. Spillan, University of North Carolina - Pembroke Victor Bahhouth, University of North Carolina at Pembroke Rov Khoueirv, Notre Dame University - Lebanon Why Should We Recruit International Students? Kathleen W. Wates, University of South Carolina - Aiken C. Michael Ritchie, University of South Carolina - Aiken A Model of Formulary Apportionment: The Impacts of a Global Strategy Diane J. Prince, Clayton State University Richard A. Fulton, Trov University - Augusta Thomas W. Garsombke, Clayton State University Discussants Kathleen W. Wates, University of South Carolina - Aiken

Angela M. Mattia, Jacksonville University I. Edward Jernigan III, University of North Carolina - Charlotte Faculty Perceptions of the Integration of SAP in Academic Programs Sam Y. Khoury, East Carolina University The Development of a Quality Function Diagram Application for Mapping Risk Interactions in Project Planning

Paul R. Martin, Coastal Carolina University Jay M. Teets, Coastal Carolina University Product Entrance-Exit Strategies and Supply Chain Strategies Robert H. Burgess, Georgia Institute of Technology Craig A. Hill, Clayton State University James S. Keebler, Clayton State University

Discussants Jay M. Teets, Coastal Carolina University Craig A. Hill, Clayton State University Sam Y. Khoury, East Carolina University

[QT2] PANEL: EXPERIENTIAL LEARNING IN QUANTITATIVE STUDIES

8:00AM to 9:30 AM Atlantic View II

Moderator Michael Hutkin, Roanoke College Panelists

Christina D. McCart, Roanoke College Barry A. Wray, University of North Carolina - Wilmington Ina S. Markham, James Madison University

9:30AM

COFFEE

9:30AM to 10:00 AM Mezzanine West

Sponsored by SE INFORMS

[PO2] S.A.P., PROJECT PLANNING, AND SUPPLY CHAIN STRATEGIES

8:00AM to 9:30 AM Arcadian 1 2 Chairperson Jay M. Teets, Coastal Carolina University

9:45AM

[AC4] ACCOUNTING EDUCATION - EMERGING ISSUES

9:45AM to 11:15 AM West A Chairperson John L. Stancil, Florida Southern College

Pathways Commission Seeks Improvement in Accounting Education to Meet Growing Demands of Accounting Profession Maria L. Bullen, Clayton State University Greg S. Kordecki, Clayton State

University

Challenges of Teaching Accounting Information Systems

A.K. Aggarwal, University of Baltimore Application of Camtasia Studio for the Enhancement of Learning in Accounting Information Systems Course

Adel M. Novin, Clayton State University

Discussants John W. Mortimer, Coastal Carolina University R. Daniel Spillman, Radford University Cheryl Aasheim, Georgia Southern University

[EP9] EDUCATIONAL ISSUES

9:45AM to 11:15 AM Arcadian 3 4 Chairperson Michael C. Shurden, Lander

University

Performance Differences in Intermediate Accounting I and Managerial Accounting Classes between Transfer and Matriculating Students Using Five Years of Data Douglas E. Ziegenfuss, Old Dominion University Randall R. Spurrier, Old Dominion University Entrepreneurship Education and the Role of the Regional University Charles F. Harrington, University of North Carolina - Pembroke Ramin Cooper Maysami, University of North Carolina at Pembroke An Integrative Research Review: Factors Contributing to the Gender Pay Gap among Faculty in Higher Education Susan B. Shurden, Lander University Michael C. Shurden, \

Lander University

Discussants

C. Michael Smith, Roanoke College Douglas E. Ziegenfuss, Old Dominion University Sharynn M. Tomlin, Angelo State University

[EP10] PANEL: IMPACT OF INNOVATIVE TECHNOLOGIES ON CLASSROOM INSTRUCTION: CLOUD COMPUTING, SOCIAL NETWORKS & WEB 2.0

9:45AM to 11:15 AM Atlantic View II Moderators Ali A. Nazemi, Roanoke College

Pamela S. Galluch, Roanoke College

[EP11] IMPROVING TEACHING EFFECTIVENESS

9:45AM to 11:15 AM

West B

Chairperson Rick Weible, Marshall University

Helping Students Analyze the Impact of Estimates and Choices on Net Income William B. Pollard, Appalachian State University The E-Book Experience

Rick Weible, Marshall University

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Discussants

Rick Weible, Marshall University William B. Pollard, Appalachian State University

[MG4] MOTIVATION, SATISFACTION, AND PERFORMANCE

9:45AM to 11:15 AM Arcadian 1 2 Chairperson Ali Dadpay, Clayton State University

Supervisors versus Processes: Attending to Performance Appraisals and Employee Perceptions of Fairness

Michael E Jacobs Michael J. Fekula. The Citadel Why "Outstanding" is Not "Okay" Twenty Years Later - The Relative Value of Single Word Reinforcers George S. Lowry, Randolph-Macon College Edward D. Showalter, Randolph-Macon College Chuck Leska, Randolph-Macon College Using Chaos Theory to Understand Firm Performance: A Phase Space Analysis William R. Crandall, University of North Carolina at Pembroke Richard E. Crandall, Appalachian State University John A. Parnell, University of North Carolina - Pembroke Discussants

George S. Lowry, Randolph-Macon College Richard A. Fulton, Troy U - Augusta Diane J. Prince, Clayton State University

[MK3] MARKETING AND E-COMMERCE

9:45AM to 11:15 AM

West C

Chairperson Anshu Saxena Arora, Savannah State University

Online Reviews: An Avenue towards Consumer Behavior Anshu Saxena Arora, Savannah State University Mahesh S. Raisinghani, Texas Woman's University Reginald Leseane, Savannah State Universitv Amber Burkes, Teaxs Woman's University An Martin. Texas Woman's University Caroline Whitlock. Teaxs Woman's University Ti Hsun Yu, Teaxs Woman's University Digital Ad Design, Creation, and Marketing Research Michael Latta, Coastal Carolina University Zachary Maurais, Coastal Carolina University Patterns of Medical Tourism among 4 Modes of Consumers Lydia Gan, University of North Carolina - Pembroke James R. Frederick, University of North Carolina at Pembroke Discussants Michael Latta, Coastal Carolina University Monica Fine, Coastal Carolina University

Nozar N. Hashemzadeh, Radford University

11:15AM

COFFEE

11:15AM to 11:45 AM Mezzanine West

Sponsored by SE INFORMS

11:30AM

[AC5] EMERGING BUSINESS LAWS AND POLICIES AND TELEWORK

11:30AM to 1:00 PM West A

Chairperson Diane J. Prince, Clayton State University

Has the S Corporation Outlived Its Usefulness? John L. Stancil, Florida Southern College Government Brain Drain and Telework: Does Social Networking Help? Belinda P. Shipps, North Carolina A&T State University

Discussants

Maria L. Bullen, Clayton State University Angela M. Mattia, Jacksonville University

[EP13] PANEL: SIMULATIONS AND SELF-DIRECTED LEARNING AS PART OF QUALITY **ENHANCEMENT** PROGRAMS

Arcadian 6

11:30AM to 1:00 PM

Moderator Michael Latta, Coastal Carolina University Michael D. Collins. Coastal Carolina University Mark A. Mitchell, Coastal Carolina University Philip L. Little, Western Carolina University Barbara Ritter, Coastal Carolina University Robert B. Burney, Coastal Carolina University Darla J. Domke-Damonte. Coastal Carolina University

[EP12] PANEL: **COMMUNITY BASED** LEARNING PROJECTS IN **BUSINESS SCHOOL COURSES**

11:30AM to 1:00 PM Arcadian 12 Moderator Lewis A. Litteral, University of Richmond **Panelists** Ellen M. Walk, University of Richmond Edward D. Showalter, Randolph-Macon College Paul L. Ewell, Virginia Wesleyan College

[FI4] ON WALL STREET

11:30AM to 1:00 PM Arcadian 3 4 Chairperson

Ramin Cooper Maysami, University of North Carolina at Pembroke

An Analysis of Gold in Comparison to and as a Diversification Tool for Investing in Stock

Robert J. Angell, North Carolina A&T State University George W. Stone, North Carolina A&T State University Examination of Short-Term and Long-Term Effects of the Federal Funds Rate Reversals on the Stock Returns Allen Shin, Frostburg State University Discussants Ramin Cooper Maysami, University of North Carolina at Pembroke Victor Bahhouth, University of North

Carolina at Pembroke

[IT4] DECISION MAKING AND DECISION SUPPORT

11:30AM to 1:00 PM Atlantic Parlor Chairperson R. Daniel Spillman, Radford University

Introduction to Decision Making and Decision Support Systems Mark A. Revels. Western Kentucky University Development of a Prototype Web Based Decision Support Tool for Inventory Control in a Computer Repair Facility R. Daniel Spillman, Radford University Jeremy Hodges, Radford University Real-Time Web-Based Options Pricing John W. Stamev, Jr., Coastal Carolina University Kenneth Small, Coastal Carolina University Joseph S. Russell, Coastal Carolina University

Discussants

John W. Stamey, Jr., Coastal Carolina University Cheryl Aasheim, Georgia Southern University Manal A. Mastouri, University of Jandouba

[MG5] PROCESS AND MANAGERIAL IMPROVEMENT

11:30AM to 1:00 PM

West C

Chairperson Sharon C. Gibbs, Roanoke College

An Exploration of Management Improvement Programs Richard E. Crandall, Appalachian State University William R. Crandall, University of North Carolina at Pembroke A Natural Evolution in Products Catherine L. Franssen, Randolph-Macon College George S. Lowry, Randolph-Macon College R. Adam Franssen, Longwood University Discussants

> Jeffrey L. McClellan, Frostburg State University Janice A. Black, Coastal Carolina University

[SR2] TOPICS IN SPORTS AND RECREATION

11:30AM to 1:00 PM Atlantic View II Chairperson

Nozar N. Hashemzadeh, Radford University

The Determinants of Scoring in 2010 NFL Games and the Over/Under Line Charles B. Pfitzner, Randolph-Macon College Steven D. Lang, Randolph-Macon College Tracy D. Rishel, Susquehanna University Customer Relationship Management and Intercollegiate Athletics: Opportunities and Benefits for Smaller Institutions Charles F. Harrington, University of North Carolina - Pembroke Gambling in Society: Economic Benefits vs. Social Costs and Morality Denis P. Rudd, Robert Morris University

Discussants

Nozar N. Hashemzadeh, Radford University Richard J. Mills, Jr., Robert Morris University Steven D. Lang, Randolph-Macon College

—— Friday, October 7 —

1:00PM

PRESIDENT'S LUNCHEON

1:00PM to 2:30 PM Dunes Ballroom

Sponsored by East Carolina University College of Business Greenville, North Carolina

Co-sponsored by Clayton State University Professor Greg Kordecki Chair, Department of Law, Economics, Accounting and Finance College of Business Morrow, Georgia

GRADUATE STUDENT PAPER AWARD PRESENTATION

1:00PM to 2:30 PM Dunes Ballroom